

## PROFESSIONAL SERVICES DATASHEET

# BlazeMeter Managed Test Event Services

Poor customer experience. Negative brand reputation. Loss of revenue. Fewer repeat customers. The consequences of your website or business application performing slowly or failing during a critical business event are severe.

Prepare for these events or dates that are mission-critical to your organization by engaging with our professional services team to help you run large-scale performance tests in advance, helping you ensure site and application readiness.

Our **Managed Test Event Services program** is perfect for events like Black Friday, major product launches, a sporting event like the Champions League or Super Bowl — or any event where a significant load will hit your site or application and you simply can't afford to be down.

## Key Benefits

- **Lessens burden on internal resources**, especially for teams that don't have the time to stage tests or don't have performance engineers in-house to run your existing tests
- **Minimizes risk** by testing your site or application before an event takes place so you're prepared to handle the load
- **Ensures your tests are calibrated and configured by the pros**, giving you confidence in your test results, and allowing you to mitigate any issues identified during testing

## Tap Into Our Expertise to Prepare for Your Event

Our Managed Test Event Services program allocates up to four total hours of assistance from a BlazeMeter expert to perform test calibration, configuration, and test execution, with up to two hours of that time allotted for the actual test run<sup>1</sup>.

A Managed Test Event requires at least two-weeks notice before the date of your event so we can dedicate the appropriate BlazeMeter expert to work with you.

## THE THREE C's OF MANAGED TEST EVENT SERVICES – WHAT SERVICES ARE PERFORMED?



### Calibrate:

Your BlazeMeter expert will verify the ideal configuration for the test using relevant scripting and leveraging industry best practices.



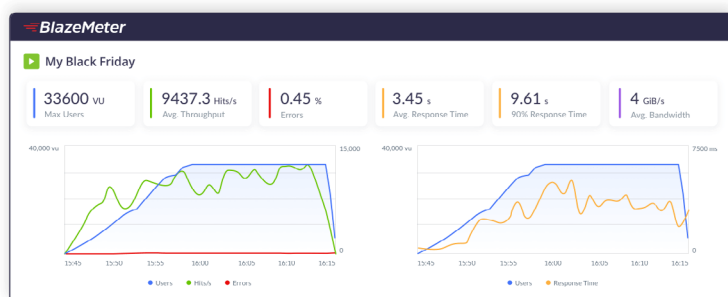
### Configure:

Based on the calibration numbers and your business goals, we optimize and set up the test in BlazeMeter.



### Co-pilot:

From our experience working with a variety of customers, we know they are most successful when they have hands-on experience running the test. Your BlazeMeter expert will serve as your “co-pilot” as you execute the test, providing guidance or assistance as needed for any issues. You’ll have direct access to your BlazeMeter expert through the duration of your test. We’re with you every step of the way.



## Script Development Services: BlazeMeter Performance Testing Acceleration Program

What if you have an upcoming event you’re preparing for but don’t have existing JMeter scripts to work from — or don’t have performance engineers to develop them? We’ve got you covered. Through our Performance Testing Acceleration Program, we do the heavy lifting to transform your user scenarios into performance testing scripts you can run in BlazeMeter right out of the gate.

We will scope your scripting project and provide a statement of work based on the number of scripts you need us to develop or convert (if applicable), and we can also provide any additional consulting services you require. At the end of the engagement, we’ll hand over sustainable tests built in a developer-friendly framework that are ready for continuous testing.

## Get Started Today

Make sure you are fully prepared for the critical events and dates that drive your business, brand reputation, and overall customer experience. Turn to our professional services team for test event services that minimize your risks and give you confidence your site and applications will perform as you intend when they are stretched to peak capacity.

**CONTACT US**

[info.blazemeter.com/professional-services-online-request](https://info.blazemeter.com/professional-services-online-request)

1. Test runs of more than 2 hours require special pricing. For additional testing beyond one managed event, we recommend you add consulting hours to engage with our Professional Services team. As you become more confident and comfortable configuring and executing tests, our experts are available to monitor and support them to ensure nothing is missed. We also offer script development services if you need assistance developing your tests.