

PERFORCE INFORMATION SECURITY TERMS

These Information Security Terms ("Security Terms") supplement the Master Terms and Conditions between Perforce and Customer. Capitalized terms not defined herein shall have the meanings set forth in the Master Terms and Conditions. In the event of any conflict between these Security Terms and the Master Terms and Conditions, these Security Terms shall control.

"Customer Data" means any information, materials, or works in any medium or format—including without limitation documents, data, databases, text, graphics, audio files, video files, photographs, images, illustrations, software code, designs, and any other digital or electronic materials—that Customer or its authorized users upload, input, transmit, or otherwise make available through the Services, together with any results, outputs, or derivatives that Customer or its authorized users generate using the Services. Customer Data does not include: (a) any third-party content; or (b) any materials proprietary to Perforce, its Affiliates, or their licensors that are incorporated into or made accessible through the Services.

1. SECURITY PROGRAM

Perforce will maintain a written information security program designed to protect Customer Data against unauthorized access, use, disclosure, alteration, or destruction. The security program will include administrative, technical, and physical safeguards appropriate to the nature and scope of the Services and the sensitivity of Customer Data.

2. SECURITY STANDARDS

Perforce will implement and maintain security controls consistent with industry standards, which may include SOC 2 Type II, ISO 27001, ISO 42001 or substantially equivalent frameworks. At any time Customer may access Perforce security certifications and audit reports at Perforce Trust Center (trust.perforce.com) upon acknowledging a non-disclosure agreement on the trust center.

3. ADDITIONAL SECURITY INFORMATION

For additional information regarding Perforce's security practices, certifications, and compliance documentation, please visit our Trust Center at trust.perforce.com.

4. ACCESS CONTROLS

Perforce will implement logical access controls to limit access to Customer Data to authorized personnel who have a need to access such data in connection with the performance of the Services. Perforce will require unique user identification and authentication for personnel accessing systems that process Customer Data.

5. ENCRYPTION

Perforce will use commercially reasonable measures to protect Customer Data, including encrypting Customer Data in transit and at rest using industry-standard cryptographic protocols and practices appropriate to the nature of the Customer Data and the risks associated with its processing.

6. PERSONNEL SECURITY

Perforce will ensure that personnel with access to Customer Data are subject to confidentiality obligations and receive appropriate training on information security practices.

7. SUBCONTRACTORS

Perforce may engage subcontractors to assist in providing the Services, provided that such subcontractors are bound by security obligations no less protective than those set forth in these Security Terms.

8. SECURITY INCIDENT NOTIFICATION

In the event Perforce becomes aware of a Security Incident, Perforce will notify impacted Customers without undue delay and in no event later than seventy-two (72) hours after confirmation. "Security Incident" means any unauthorized access to, or acquisition, disclosure, or destruction of, Customer Data. Perforce will reasonably cooperate with Customer in investigating and remediating any confirmed Security Incident impacting Customer.

9. BUSINESS CONTINUITY

Perforce will maintain business continuity and disaster recovery plans designed to ensure the availability and recoverability of the Services and Customer Data in the event of a significant disruption.

10. VULNERABILITY MANAGEMENT

Perforce will maintain a vulnerability management program that includes regular scanning and timely remediation of identified vulnerabilities in systems used to provide the Services.

11. RETURN AND DELETION

Upon termination or expiration of the Agreement, Perforce will, at Customer's request, return or delete Customer Data in accordance with the terms of the Agreement.