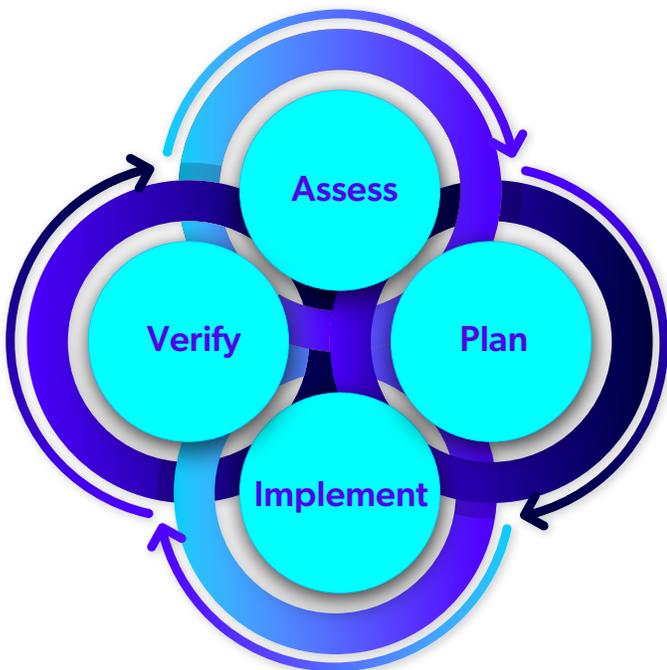perforce
P4

# P4 Black Belt Program

## Unlock the Full Potential of Your P4 Investment Through Strategic Partnership

The P4 Black Belt Program helps elevate your version control beyond basic usage to enhanced collaboration, advanced automation, and enterprise-level adoption. You get strategic expertise that prevents configuration issues, eliminates bottlenecks, and optimizes workflows—resulting in exceptional ROI.

With this program, you form a strategic partnership with Perforce experts who become an extension of your team, providing continuous guidance through improvement cycles:
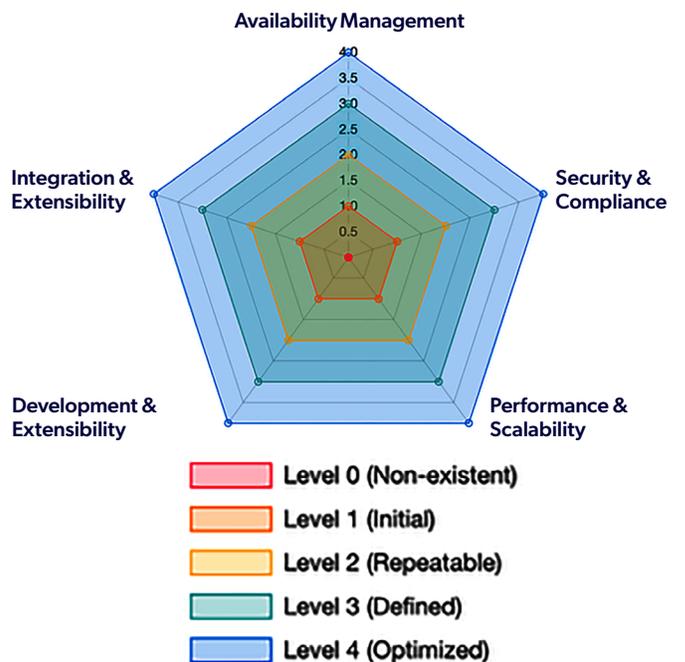


**Beyond traditional support:** Our Black Belts bring specialized expertise with direct access to Perforce product teams, delivering:

- Immediate expertise without new SOWs for each initiative

- Predictable costs and continuous access

- Uninterrupted understanding of your environment and needs

## P4 Maturity Model

Our approach leverages the P4 Maturity Model across five key dimensions:

1. **Availability Management:** Reliability, recoverability, and overall availability

2. **Security & Compliance:** Controls protecting data and ensuring compliance

3. **Performance & Scalability:** Optimization and capacity management

4. **Development Workflow:** Branching, merging, and collaboration processes

5. **Integration & Extensibility:** System integration and extensibility

## Key Benefits

- **Faster Implementation:** Substantially reduced timeframes and configuration issues

- **Industry-Specific Optimization:** Workflows tailored to your specific requirements

- **Future-Proofed Solution:** Architecture that scales with your business growth

- **Maximum ROI:** Measurable value from your P4 implementation

## Expert-Driven Platform Optimization: The Black Belt Difference

In contrast to working with technology generalists or navigating P4 implementation independently, our Black Belts bring Perforce-certified expertise to your specific needs. Our pros ensure benchmarked best practices, so you get maximum value from P4 right out of the gate and across all aspects of your projects.
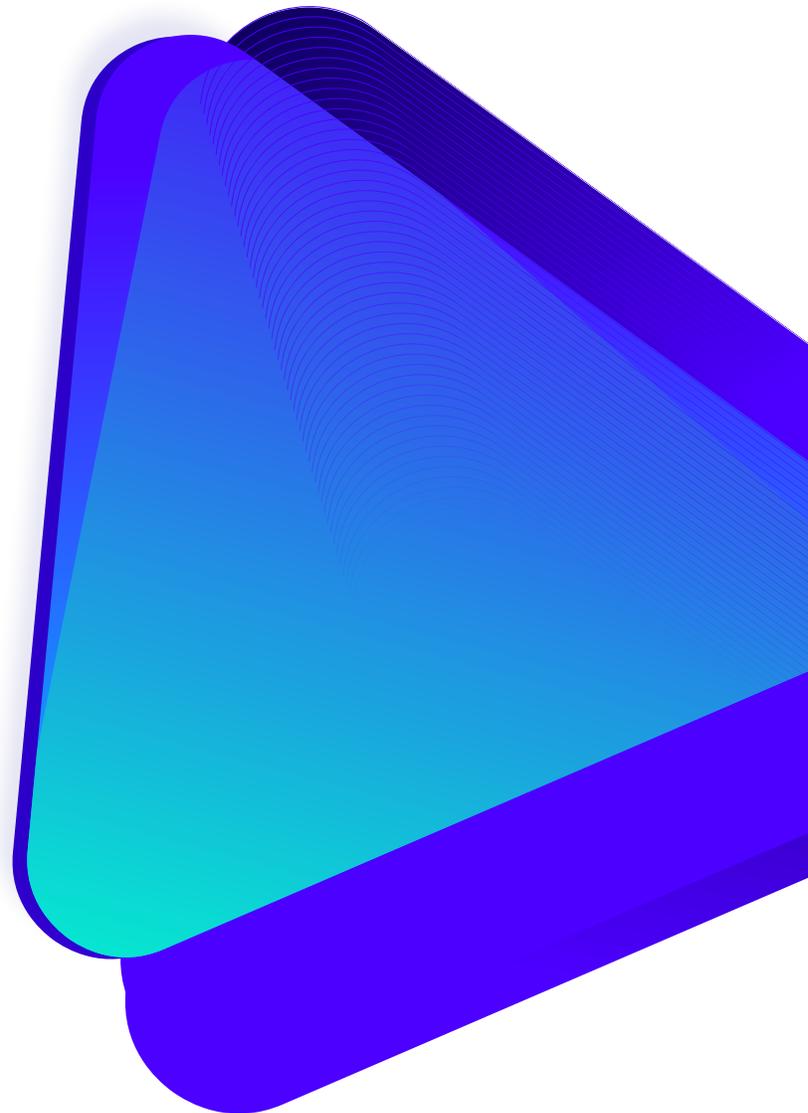
## Implementation & Adoption

- Best practice assessment and implementation

- Proactive monitoring and distributed working support

- Integration with existing tools and migration planning

## Technical Expertise

- Performance optimization for complex environments

- Security and access control frameworks

- Repository protection to prevent issues from impacting your data

## Methodology & Process Improvement

- Establishing KPIs to measure effectiveness and drive business value

- Documenting best practices specific to your environment

- Continuous improvement through methodology reviews

# Partnership Tiers

| | ESSENTIAL<br>P4-BB-ES | STANDARD<br>P4-BB-ST | ENTERPRISE<br>P4-BB-EN |
|---|---|---|---|
| **Focus** | Targeted advancement | Comprehensive enhancement | Enterprise-wide transformation |
| **Scope** | Typically 1-2 priority dimensions | Typically 2-4 key dimensions | Typically All 5 maturity dimensions |
| **Ideal For** | Medium projects, multiple design teams | Complex implementations, multiple integrations | Enterprise, complex requirements, multiple business units |

# Engagement Framework

Each partnership tier includes defined engagement parameters to ensure appropriate resource allocation while focusing on outcomes:

- **Essential:** Supports targeted advancement with focused monthly engagement (up to 4 hours)

- **Standard:** Enables comprehensive enhancement with extended monthly engagement (up to 12 hours)

- **Enterprise:** Delivers enterprise-wide transformation with comprehensive monthly engagement (up to 24 hours)

**Note: Each tier includes practical guidelines that define the maximum scheduled engagement time. These parameters establish boundaries for planning purposes, but the program's value derives from outcomes achieved, not time consumed.**

# Next Steps

Contact your Perforce account representative to schedule a consultation. Our flexible resourcing model allows you to scale your program as your needs evolve.

# Your P4 Journey

P4 Black Belt Program is part of a complete services portfolio designed to support your P4 journey from first deployment through operational excellence.

| Assessment & Planning | Implementation | Enablement | Ongoing Partnership |
| --- | --- | --- | --- |
| P4 Health Check | P4 Launch | P4 Training | **P4 Black Belt** |
| P4 Up-To-Date | P4 Import | P4 Battle School | P4 Remote Administration |
| | P4 Monitor | | |

P4 Maturity Model - Unifying framework across all services

0 Non-existent　　1 Initial　　2 Repeatable　　3 Defined　　4 Optimized