perforce ALM

Upgrade & Migration Standard Package

Expert-led ALM server migration and upgrade with minimal disruption.

Move your existing Perforce ALM environment to a new server and upgrade to a supported release, with a predictable, low-risk service delivered by our experts.

Our outcome-based approach gives you a fully migrated, upgraded, and validated environment that is ready for production use. From database backup through a guided tour of what's new, we're with you every step of the way.

Key Benefits

- **Fixed cost:** One fixed price covers the full scope of the package, so you know your investment up front
- **Lower risk:** Follow a clearly defined process to migrate and upgrade your existing ALM environment
- **Validated results:** Your business data is checked against the source environment before you go live
- **Production ready:** Receive an upgraded environment that is ready to use
- **Gets your admins up to speed:** A guided review shows administrators what's new in the upgraded version

What's Included

With the Upgrade & Migration Standard Package, you receive:

- Perforce ALM installed on a new server
- Existing ALM databases migrated and restored
- ALM upgraded to the target version
- Business data validated against the source environment
- A production-ready environment
- A new feature overview for administrators

Services outside the scope of the Standard Package include workflow redesign, new integrations, performance tuning, data cleanup, User Acceptance Testing (UAT), and regulatory validation documentation.

Get Started Today

Move to a supported release of Perforce ALM with a fixed-price service that covers installation, migration, upgrade, and validation.

Contact us today to take advantage of the Upgrade & Migration Standard Package or to discuss your specific requirements.

Contact Us ▶

perforce.com/professional-services/alm

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A 6-Phase Process for Success

We follow a defined, phased process to move your environment to a new server and bring it up to a supported release.

1. Install ALM on New Server: We install and configure Perforce ALM on your infrastructure.
2. Database Backup: We create backups of all of your ALM databases.
3. Database Migration: We restore your databases to the new environment and configure ALM connectivity.
4. Upgrade Execution: We perform the ALM upgrade and resolve any upgrade-related issues.
5. Data Validation: We verify that your projects, requirements, test assets, issues, users, workflows, relationships, attachments, and configuration data match the source environment.
6. New Feature Enablement: We conduct a guided review of key features and enhancements in the upgraded ALM version.

Deliverable: A fully migrated, upgraded, and validated Perforce ALM environment, ready for production use.

Collaboration with Your Team

Your participation helps keep the project on schedule. We ask that you:

- Provide server infrastructure and required access
- Provide database access and backup permissions
- Participate in migration planning and validation activities
- Perform final business acceptance of your migrated data

Optional Add-On Service

5-Day Upgrade Support

Up to five (5) business days (40 hours) of post-upgrade support, to be used within 90 days of upgrade completion. Support includes:

- Troubleshooting upgrade-related questions
- Assistance with user adoption and issue triage
- Priority access to Professional Services resources during the support period

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